

Fares

Local Routes

Adult.....	\$ 1.75
Half-Fare*	\$.75
Children 6 – 10	\$.75
Children 5 and under	FREE

(Must be accompanied by an adult)

Express Routes

Cash.....	\$ 2.00
Half-Fare*	\$.75

Tokens

Tokens must be purchased in packages of 10.

Full Fare.....	10/\$.. 17.50
Half-Fare (Reduced Fare ID*)	10/\$.. 7.50

Passes

Day Pass (Local, Express)	\$ 4.00
Half Fare Day Pass (Local, Express)*	\$ 2.00
Weekly (Local)	\$ 16.00
Half-Fare Weekly*^	\$ 7.00
(Local, Express & Flex/On Call)	
Monthly (Local)	\$ 48.00
Half-Fare Monthly*^	\$ 24.00
(Local, Express & Flex/On Call)	
Monthly Express Plus	\$ 58.00
(Local, Express & Flex/On Call)	

On Call Service

Cash.....	\$ 3.50
Half-Fare*	\$.75

Veterans Ride Free

Thanks to a partnership with Polk County Veterans Affairs, veterans can ride Local, Express, Flex and On Call service for free when they show a photo ID indicating veteran status upon boarding.

Please Remember

DART requires exact fares and all special IDs upon boarding.
All DART locations are smokefree pursuant to the Iowa Smokefree Air Act.
Transfer times are not guaranteed.

Customer Service 515-283-8100

*Applies to adults 65+, persons with disabilities, refugees and students.

^Applies to middle and high school students in Polk County with current school year ID. Student discount not valid with cash or tokens. Valid only on Local, Express and Flex Routes.

May be asked for additional identification to validate use/sale of half-fares or passes. Contact DART Customer Service for more information about the Half Fare program. Information found on this schedule can be provided in an alternative format upon request. Please contact Customer Service at 515-283-8100 to speak to a representative or email dart@ridedart.com. DART will do its best to provide the requested alternative format within a reasonable timeframe.

ON CALL

Jordan Creek

Service Monday - Friday, 7:00 a.m. - 6:00 p.m.

No Holiday service

CHECK RIDEDART.COM FOR HOLIDAY SERVICE INFORMATION.

Route Destinations:

Jordan Creek Town Center

DMACC West Campus

MidAmerican Energy Company RecPlex

Des Moines University

Des Moines Area Regional Transit Authority
620 Cherry Street, Des Moines, Iowa 50309
515-283-8100 ► ridedart.com

dart

Accessible



All Trips

Jordan Creek On Call

The Jordan Creek On Call service provides trips between Jordan Creek Town Center, DMACC West Campus, the MidAmerican Energy Company RecPlex and Des Moines University.

Service Hours

The shuttle operates during the following times:
Monday - Friday, 7:00 a.m. - 6:00 p.m.

Trip Request

Call DART customer service at 515-283-8136 at least one business day in advance. Trips can be reserved up to seven days in advance. Service on the shuttle is available on a first-come, first-serve basis. When you call to reserve a trip, be prepared to provide:

- Name
- Phone number
- Date you wish to travel
- Where you are traveling from (Departure)
- Where you are traveling to (Destination)
- What time you would like to arrive

If you leave a voicemail requesting a trip, a Customer Service representative will return your call as soon as possible. DART Customer Service phone lines are staffed from 7 a.m. – 5 p.m. Monday – Saturday and closed on Sunday.

Flexibility

Please be aware that while DART will try to accommodate your trip needs, there could be periods of high demand where you may be asked if you are willing to travel at a slightly

different time, or on a less-direct route to your destination.

Pick-Up Times

DART will review all requests and assign a scheduled pick-up time for your trip. Please be aware that vehicle arrival time can vary by as much as 30 minutes. Once a DART vehicle arrives, the drivers will wait a maximum of five minutes for riders to board, so plan accordingly.

Cancellations

If you must cancel or change your scheduled On Call shuttle trip, please call DART Customer Service during service hours, at least one hour (60 minutes) before your scheduled pick-up time. If you do not do this, a no-show will be recorded for your trip. Riders with more than four no-shows in a calendar month could be suspended from use of DART's On Call service.

