

# Fares

## Local Routes

Adult.....	\$ 1.75
Half-Fare*.....	.75
Children 6 – 10 .....	.75
Children 5 and under .....	FREE
<i>(Must be accompanied by an adult)</i>	

## Express Routes

Cash.....	\$ 2.00
Half-Fare* .....	.75

## Transfers

*Request when boarding. Valid two hours after issued.*

Local to Local .....	FREE
Local to Express .....	\$ .25
Local to Flex/On Call .....	1.75
Express to Flex/On Call .....	1.50
Half-Fare* .....	FREE

## Tokens

*Tokens must be purchased in packages of 10.*

Full Fare .....	10/\$ 17.50
Half-Fare (Reduced Fare ID*) .....	10/\$ 7.50

## Passes

Weekly (Local) .....	\$ 16.00
Half-Fare Weekly*^ .....	\$ 7.00
<i>(Local, Express &amp; Flex/On Call)</i>	
Monthly (Local) .....	\$ 48.00
Half-Fare Monthly*^ .....	\$ 24.00
<i>(Local, Express &amp; Flex/On Call)</i>	
Monthly Express Plus .....	\$ 58.00
<i>(Local, Express &amp; Flex/On Call)</i>	

## Flex/On Call Service

Cash.....	\$ 3.50
Half-Fare* .....	.75

## Zone Fares

**Downtown Loop** (Cash only, No transfers issued).. \$ .75  
*Applies to all routes going through downtown. You must begin and end your ride within the zone. Boundaries are: South of I-235 to Cherry/Court Ave. (including DART Central Station), East of W. 15th St. to E. 14th St.*

## Please Remember

DART requires exact fares and all special IDs upon boarding.  
 All DART locations are smokefree pursuant to the Iowa Smokefree Air Act.  
 Transfer times are not guaranteed.

## CUSTOMER SERVICE ..... 515-283-8100

\* Applies to elderly (65+), persons with disabilities, Medicare card holders and veterans with a Service Connected ID.

^ Applies to middle and high school students with current school year ID. Student discount not valid with cash or tokens and valid only on Local, Express and Flex Routes.

May be asked for additional identification to validate use/sale of half-fares or passes. Additional forms of identification include a driver's license, Veterans Service Connected ID, or a photo ID presented with a Medicare Card, SSI Disability Card, and DART Half-Fare/Reduced Fare ID.

**Des Moines Area Regional Transit Authority**  
**620 Cherry Street, Des Moines, Iowa 50309**  
**515-283-8100 ▶ [www.ridedart.com](http://www.ridedart.com)**

# ON CALL

EFFECTIVE 8/18/13

# Ankeny

Service Tuesday, Wednesday, Friday  
 No holiday service

## Route Destinations ▼

City limits of Ankeny ▼



Ride for a Reason

Accessible



All Trips

# Ankeny

Ankeny On Call is a neighborhood shuttle service that provides transportation within the city of Ankeny. The shuttle will pick you up at your door and take you anywhere in Ankeny.

## Shuttle Service Hours

The shuttle will operate during the following times:

**Tuesday from 9 a.m. to 1:30 p.m.**

**Wednesday from 9 a.m. to 3 p.m.**

**Friday from 9 a.m. to 3 p.m.**

## Congregate Meal Shuttle Service Hours

Daily transportation will be provided to Ankeny seniors going to the congregate meals at the Ankeny Senior Citizen Center. Transportation is free but donations are accepted. Contact the Ankeny Senior Center for more information on the congregate meal transportation program.

## Trip Request

To make your reservation call DART On Call at **515-283-8136** up to seven days in advance.

Please be ready to provide DART with the following information:

- Name
- Phone number
- Date of travel
- Departure location
- Destination location
- Desired arrival time

If you leave a message requesting an On Call trip, a DART On Call representative will return your call as soon as possible. Service is available on a first-come, first-served basis. Same-day trips can be made, on a space-available basis, at least 30 minutes in advance.

## Flexibility

DART's On Call representatives will make every effort to accommodate your trip needs. During

periods of high demand, your trip request may be more easily accommodated if you are willing to travel at a slightly different time or by a less-direct route to your destination.

## Pick-Up Times

A DART On Call representative will review your request and schedule a pick-up time for your trip, although vehicle arrival time may vary by up to 15 minutes. Upon arrival, the driver will only wait five minutes for you to board.

## Cancellations

To cancel or change your trip reservation, call **515-283-8136** during DART service hours and at least 30 minutes prior to the scheduled pick-up, or a no-show will be recorded. More than four no-shows in a calendar month may result in a suspension of your On Call service.

