Give Your Input on Possible Bus Service Cuts in Des Moines

The City of Des Moines is deciding whether to pay more than it can collect in property taxes to keep DART's existing bus services or make cuts to services. Without an increase in funding, DART will have to cut bus services by up to 40 percent over five years. Service cuts would begin November 2024 and would affect nearly all bus routes in Des Moines.

DART wants to hear how possible cuts to bus services would affect you.

How to give input

- Attend a public meeting. (See options below.)
- Complete an online survey at ridedart.com/service-cuts.
- Pick up or drop off a paper survey at the Customer Service window at DART Central Station.

Completed surveys can also be mailed to:

Attn: Customer Service

DART Central Station | 620 Cherry St. | Des Moines, Iowa 50309

Public Meetings

Nov. 30 6–7 p.m. Northwest Community Center (Ward 1) 5110 Franklin Ave., Des Moines	Dec. 1 Noon–1 p.m. Virtual via Zoom Login Info: ridedart.com/service-cuts
Dec. 4 6–7 p.m. East Side Library (Ward 2) 2559 Hubbell Ave., Des Moines	Dec. 6 11 a.m.–1 p.m. Open House DART Central Station (2nd Floor) 620 Cherry Street, Des Moines
Dec. 7 6–7 p.m. DMPS Kurtz Opportunity Center (Ward 3) Conference Room 1215 1000 Porter Ave., Des Moines	Dec. 12 6–7 p.m. DMARC (Ward 4) 100 Army Post Rd., Des Moines

DART will make every effort to support with language, hearing, visual and transportation needs. For help, call DART Customer Service at 515-283-8100, option 7, at least 72 hours before the meeting.

Anyone who attends a meeting and completes the survey will receive a free bus pass to use for the entire month of January 2024.

Learn more at ridedart.com/service-cuts

Esta información se puede proporcionar en español si la solicita. Para hablar con un representante por favor contacte el servicio al cliente al 515-283-8100 o envíe un correo electrónico a dart@ridedart.com.

Thông tin này có thể được cung cấp bằng tiếng Việt theo yêu cầu. Vui lòng liên hệ với bộ phận Dịch vụ Khách hàng theo số 515-283-8100 để nói chuyện với đại diện hoặc gửi email đến dart@ridedart.com.

يمكن توفير هذه المعلومات باللغة العربية. اتصل بخدمة العملاء على 8100-283-515



