HOW TO USE **mydart** Alerts

MyDART Alerts, available at ridedart.com/alerts is an email subscription service that will send an email alert when the bus is within fifteen minutes of your stop.

▶ Alerts

To begin using MyDART Alerts, register for a free account by clicking the "Sign Up Now" button.

Other Options
- Login
- Sign Up For Alerts
- Twitter Feed
- Service Advisories
- Route Status
- Trip Planner
- System Map
- Real Time Map
- Customer Feedback

MyDART Alerts

The MyDART Alert tool lets you create email notifications that are tailored to your specific travel plans. You can set up an Alert to tell you when your bus is 10 minutes away from your bus stop. You can also create notifications for service advisories and detours that affect your route. You can set up as many or as few alerts as you need to help you ride DART.

Login

If you have already registered for MyDART, please enter your email address and password below.

Email: [_____]
Password: [_____]

[Login]

Forgot My Password

Not Registered?

If you have not yet registered for MyDART, sign up for your free account and start receiving alerts today. Registration is quick and easy.

[Sign Up Now]

Departures

Sep 17
Stop # 3865   10:25 a.m.

Route	Approx.
6 - INDIANOLA AVE	10:30a(s)
6 - INDIANOLA AVE	11:00a(s)
6 - INDIANOLA AVE	11:30a(s)

(s) denotes schedule time.

Service Advisory

No service advisories at this time

Twitter Feed

DART @ridedart   12 Sep
Add your input to 35-year transportation plan: ow.ly/BqCZ5 via @KCCINews
Show Summary

After you sign up, you will receive an email to finalize the registration process. Click the link within the email and then login to MyDART Alerts with your new account.

You will receive Rider Messages that inform you on what actions still need to be taken to configure your account. The "Message" explains the action, the "Severity" explains how necessary the action is and "Actions" has buttons to "Clear" the message and "Show Me" for more help.

Your MyDART Profile is the home screen for your MyDART Alerts.

▶ MyDART Profile Sidebars

User Info

Name
DART Bus Rider

Email Address
mydart@ridedart.com

Preferred Language
English

Last Login
09-19-2014, 8:44am

[My Profile] [Logout]

[User Messages (4)]

On the left sidebar, your user info is displayed. You can always return to this profile page by clicking "My Profile". You can also "Logout" or view your "User Messages".

Other Options

Twitter Feed
Service Advisories
Route Status
Trip Planner
System Map
Real Time Map
Customer Feedback
Unsubscribe

The "Other Options" panel links to other DART services and MyDART Tools. Please note the "Customer Feedback" and "Unsubscribe" links. Subscription of MyDART Alerts is explained in further detail on page 11.

Online Survey

What is your favorite Reason to Ride DART?

○ To Work
○ To School
○ To Shop
[Submit]
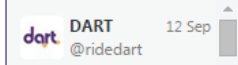
The final panel has an online survey. All data collected will be used to improve DART Services.

Departures

| | Sep 19 |
| Stop # 3865 | 8:47 a.m. |

Route	Approx.
6 - INDIANOLA AVE	9:00a(s)
6 - INDIANOLA AVE	9:30a(s)

(s) denotes schedule time.

[Edit]

On the right sidebar, departure times are displayed in a live feed for all bus stops you have saved in this panel. This service is explained further on page 12.

Service Advisory

No service advisories at this time

"Service Advisory" lists any detours or rider alerts.

Twitter Feed

DART 12 Sep
@ridedart

ridedart.com ▶ 515-283-8100

▶ MyDART Profile

The center panel of your MyDART Profile has seven functions: Personal Details, Contact Information, Alert Subscriptions, Suspend Alerts, Remove MyDART Account, Change Login Credentials and Alert History.

User Info

Name
DART Bus Rider

Email Address
mydart@ridedart.com

Preferred Language
English

Last Login
09-19-2014, 8:44am

[My Profile] [Logout]

[User Messages (4)]

Other Options

Twitter Feed

Service Advisories

Route Status

Trip Planner

System Map

MyDART Profile

Welcome to MyDART Alerts!

Using the options below you can manage your personal information and alert preferences.

Personal Details   Contact Information   Alert Subscriptions   Suspend Alerts

Remove MyDART Account   Change Login Credentials   Alert History

Departures

	Sep 19
Stop # 3865	8:47 a.m.

Route	Approx.
6 - INDIANOLA AVE	9:00a(s)
6 - INDIANOLA AVE	9:30a(s)

(s) denotes schedule time.

[Edit]

Service Advisory

No service advisories at this time

Twitter Feed

dart. **DART** 12 Sep

▶ Personal Details

Change your name, address, and preferred language.

Personal Details

Please complete the information fields below. This will help us communicate with you and answer any questions you might have. Fields marked with an asterisk (*) are mandatory.

[Back]

Rider Information

First Name:	DART	*
Last Name:	Bus Rider	*
Street No:	620	
Street Name:	Cherry Street	
Apt / Unit:		
City / Town:	Des Moines	
State:	IA - Iowa	
Zip Code:	50311	
Language:	English ▼	

[Save]

▶ Contact Information

Change your email address.

Contact Information

MyDART Alerts are available by email, RSS or Twitter. Providing this information allows us to send alerts and communicate with you should you have any inquiries.

Back

Change Email Address

To change your email address, fill out your current email and password as well as your preferred new email address.

Current Email:

Current Password:

New Email:

Confirm New Email:

Save

▶ Alert Subscriptions

Manage your alert subscriptions.

Bus Stop Alerts are emails sent based on specific locations that you will be using to board the bus.

General Alerts are emails sent to inform you of DART news and service and route announcements.

Alert Subscriptions

Please select the type of alerts you would like to receive and the delivery method. By subscribing to alerts you are opting in and provide direct consent to receive MyDART Alerts as defined by your selections. To review our complete privacy policy please visit DART's Privacy Policy

Back

Bus Stop Alert

Subscribe to receive alerts based on routes, stops, addresses or landmarks of your preference. Alerts are set up by time and day and can be one-time or repeating.

Configure

General Alerts

Subscribe to general alert categories – such as DART News, Service Announcements or Route Announcements – of your preference.

Select Categories

To add and/or remove Bus Stop Alerts, click "Configure".

Alert Subscriptions

Please select the type of alerts you would like to receive and the delivery method. By subscribing to alerts you are opting in and provide direct consent to receive MyDART Alerts as defined by your selections. To review our complete privacy policy please visit DART's Privacy Policy

Back

Bus Stop Alert

Subscribe to receive alerts based on routes, stops, addresses or landmarks of your preference. Alerts are set up by time and day and can be one-time or repeating.

Configure

dart

ridedart.com ▶ 515-283-8100

Click the "Add Subscription" button to add a bus stop.

Bus Stop Alert

Setup and manage bus stop alerts based on routes, stops, addresses or landmarks of your preference. Alerts can be delivered by email.

Back

Manage Stop Subscriptions

Here you can manage your alerts.

Add Subscription

Description:	Stop:	Repeating:	Date:	Days of the Week:	Delivery Time:	Trip Time:	Delivery Method:	Action:
You do not have any subscriptions at this time.								

To select your stop, choose from the following tabs: Address, Landmark, Stop Number and Route.

Bus Stop Alert

Setup and manage bus stop alerts based on routes, stops, addresses or landmarks of your preference. Alerts can be delivered by email.

Back

Select Your Stop

You can select your stop based on four different categories. These categories are Address, Landmark, Stop Number and Route.

| Address | Landmark | Stop Number | Route |

Stop Number:

If you are entering an address, a dropdown menu will reveal address options. Choose the correct address to search.

Bus Stop Alert

Setup and manage bus stop alerts based on routes, stops, addresses or landmarks of your preference. Alerts can be delivered by email.

Back

Select Your Stop

You can select your stop based on four different categories. These categories are Address, Landmark, Stop Number and Route.

Address | Landmark | Stop Number | Route
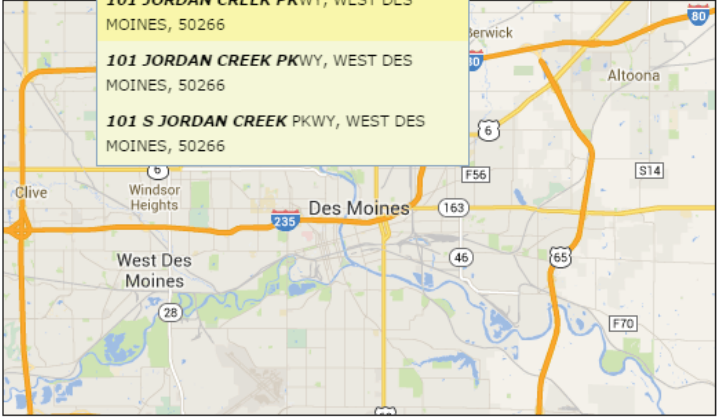
Address: 101 Jordan Creek Pk

*101 JORDAN CREEK PK*WY, WEST DES MOINES, 50266

*101 JORDAN CREEK PK*WY, WEST DES MOINES, 50266

101 S JORDAN CREEK PKWY, WEST DES MOINES, 50266

A list of stops in proximity to the address will be provided. Choose the appropriate stop from the dropdown.

Select Your Stop

You can select your stop based on four different categories. These categories are Address, Landmark, Stop Number and Route.
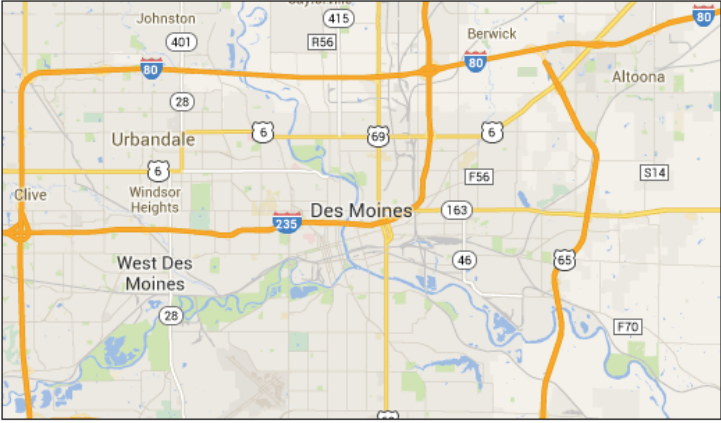
Address | Landmark | Stop Number | Route

Address: 101 JORDAN CREEK PKWY, WEST DES M

Stop:

(Stop: 3859) JORDAN CREEK PKWY / CODY DR, WDM
(Stop: 3269) JORDAN CREEK TOWN CENTER, WDM
(Stop: 3852) JORDAN CREEK PKWY / CODY DR, WDM
(Stop: 3859) JORDAN CREEK PKWY / CODY DR, WDM
(Stop: 3695) 68TH ST / BEECHTREE DR, WDM
(Stop: 3657) 68TH ST / BEECHTREE DR, WDM
(Stop: 3286) JORDAN CRK TOWN CNTR / FRONTAGE RD POND, WDM
(Stop: 3289) JORDAN CRK TOWN CNTR / RESIDENCE INN, WDM
(Stop: 3287) JORDAN CRK TOWN CNTR / RESIDENCE INN, WDM
(Stop: 3853) JORDAN CREEK PKWY / ASPEN DR, WDM
(Stop: 3285) JORDAN CRK TOWN CNTR / BEST BUY, WDM
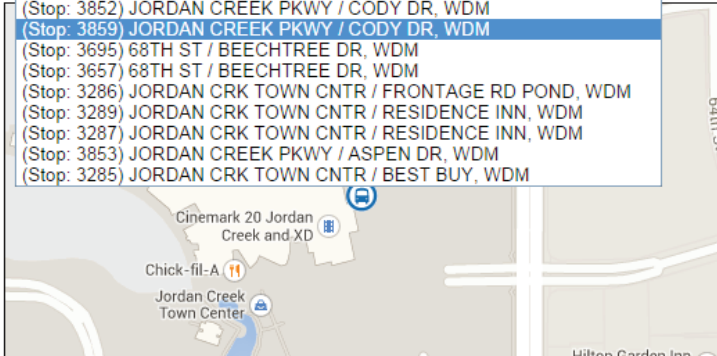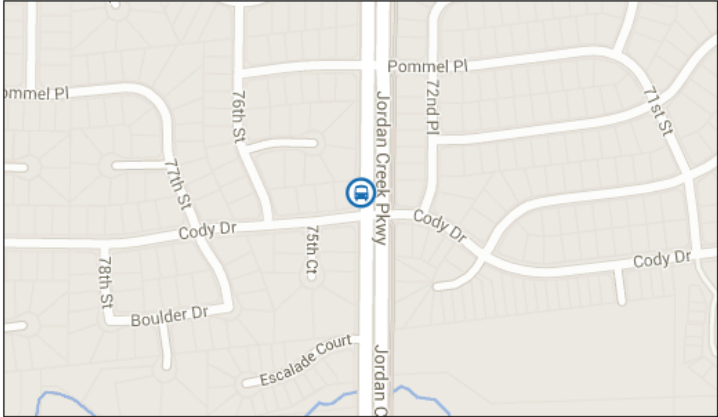
Once you have selected a stop, choose where you want a one-time or repeating alert, what your preferred travel time is, how you want to receive the notification and a description for the alert.

Click the "Save" button when you are finished.

Address	Landmark	Stop Number	Route

Address: 101 JORDAN CREEK PKWY, WEST DES M

Stop:

(Stop: 3859) JORDAN CREEK PKWY / CODY DR, WDM ▼

Date

You can either choose a one time alert, or a repeating one.

◉ One Time Alert ◯ Repeating Alert

Date: 09-19-2014 🗓

Time

Please select your preferred travel time.

10 ▼ : 45 ▼ AM ▼

Please send reminder to me in advance of the travel time 10 min ▼

Delivery Method

Currently, only email notifications are available.

Deliver By: Email ▼

Device: mydart@ridedart.com ▼

Save Subscription

Description that is going to appear on the alert.

Description: [   ]

Save

Once you have saved the subscription, you will be taken to a confirmation screen. Click "OK" to view your new alert.

Bus Stop Alert

Setup and manage bus stop alerts based on routes, stops, addresses or landmarks of your preference. Alerts can be delivered by email.

Subscription has been saved.

OK
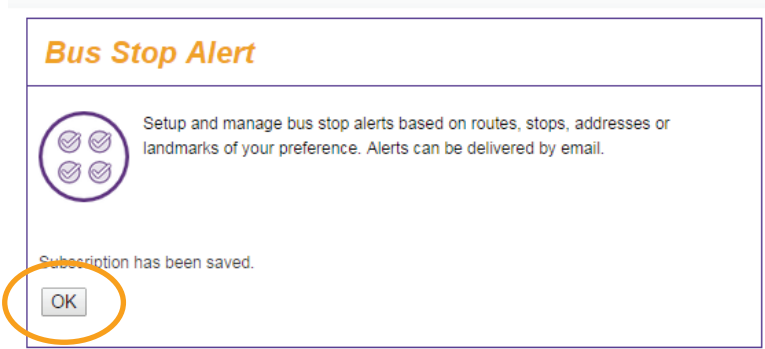
Your alert is shown in the purple table. On the most-right column are buttons to edit or delete the alert.

Bus Stop Alert

Setup and manage bus stop alerts based on routes, stops, addresses or landmarks of your preference. Alerts can be delivered by email.

Back

Manage Stop Subscriptions

Here you can manage your alerts.

Add Subscription

Description:	Stop:	Repeating:	Date:	Days of the Week:	Delivery Time:	Trip Time:	Delivery Method:	Action:
Jordan Creek Town Center	(Stop: 3269) JORDAN CREEK TOWN CENTER, WDM	☐	09-19-2014		11:40a	11:50a	Email	Delete Edit

▶ Suspend Alerts

Suspend your alert subscriptions.

If at any you want to suspend your alert subscriptions for a period of time, choose the "From" and "To" dates and the delivery method.

Click "Create New" to create a new suspension.

Suspend Alerts

Suspend any or all alerts for an identified period of time.

Back

Suspend Alerts

To create a new suspension select a "From" and "To" date (by clicking on the calendar icon and choosing a date) and click the "Create New" button.

From: 09-19-2014   To: 09-19-2014

Delivery Method:
All ▼

Create New

Suspensions

To cancel an existing suspension select it with the check box and then click the "Cancel Suspension" button.

Delivery Method	From	To	Selected	Status
You do not have any suspensions at this time.				

Your suspensions will be listed in the purple table. You can check the "Selected" box and choose the "Cancel Suspension" button below if you want to cancel the suspension.

Suspensions

To cancel an existing suspension select it with the check box and then click the "Cancel Suspension" button.

Delivery Method	From	To	Selected	Status
Email	09-23-2014	09-28-2014	☐	Future Suspension

Select / Deselect All   Cancel Suspension

▶ Remove MyDART Account

Remove your account from the system.

Remove MyDART Account

▶ Change Login Credentials

Change your email address or password.

Change Login Credentials

▶ Alert History

Review past alerts.

Select delivery method, date and how many records you want to view.

Click the "Search" button.

Alert History

Review past alerts and messages you've received from MyDART Alerts. Select "View" to review more detailed information on a particular alert.

Back

Search Filters:

Delivery Method:
Email ▾

Delivery Date:
09-19-2014   Selected Day Only ▾

# of Records:
Top 50 ▾

Search

▶ Unsubscribe

There are three options for unsubscription. You can remove your MyDART Account, suspend alerts or edit subscriptions.

For these three options, click the "Unsubscribe" button on the left sidebar under "Other Options".

User Info

Name
DART Bus Rider

Email Address
mydart@ridedart.com

Preferred Language
English

Last Login
09-19-2014, 8:44am

My Profile   Logout

User Messages (4)

Other Options

Twitter Feed

Service Advisories

Route Status

Trip Planner

System Map

Real Time Map

Customer Feedback

Unsubscribe

Online Survey

What is your favorite Reason to Ride DART?

○ To Work
○ To School
○ To Shop

Submit

▶ Departures

To add and remove bus stops from the "Departures" panel on the right side-bar, click the "Edit" button.

Under "Add New Bus Stop:" there is a dropdown list of all the DART bus stops.

Choose your bus stop from the dropdown list.

dart ▶ ridedart.com ▶ 515-283-8100

Type a description for your selected bus stop then click the "Save" button.

Edit Display Stops

Saved Bus Stops:

Name	Location	Action

Add New Bus Stop:

Stop:

364 - 11TH ST / ASHWORTH RD, WDM ▾

Description: Home

Save

Your stop now appears under "Saved Bus Stops". You can click the "Delete" button on the left of the stop to remove the stop.

Edit Display Stops

Saved Bus Stops:

Name	Location	Action
Home	11TH ST / ASHWORTH RD, WDM	Delete

Add New Bus Stop:

Stop:

345 - OFFICE PARK DR / #1001, WDM ▾

Description:

Save

Departures

| Home | Sep 19 |
| Stop # 364 | 4:25 p.m. |

Route	Approx.
96 - EP TRUE EXPRESS	
96 - EP TRUE EXPRESS	5:07p(s)
96 - EP TRUE EXPRESS	5:35p(s)

(s) denotes schedule time.

Home ▾ Edit

Service Advisory

No service advisories at this time

dart, ridedart.com ▶ 515-283-8100

Your new bus stop will display in the Departures panel. The next several approximate routes and times are displayed for the stop. It is in real-time unless denoted with an "(s)" for schedule by the time.

User Info

Name
DART Bus Rider

Email Address
mydart@ridedart.com

Preferred Language
English

Last Login
09-19-2014, 4:07pm

[My Profile] [Logout]

[User Messages (3)]

Other Options

Twitter Feed

Edit Display Stops

Saved Bus Stops:

Name	Location	Action
Home	11TH ST / ASHWORTH RD, WDM	Delete

Add New Bus Stop:

Stop:
345 - OFFICE PARK DR / #1001, WDM ▼

Description:

[Save]

Departures

Home	Sep 19
Stop # 364	4:18 p.m.

Route	Approx.
96 - EP TRUE EXPRESS	5:00p
96 - EP TRUE EXPRESS	5:07p(s)
96 - EP TRUE EXPRESS	5:35p(s)

(s) denotes schedule time.

[Home ▼] [Edit]

Service Advisory

You can view departure times for a different saved bus stop with the dropdown underneath the times.

User Info

Name
DART Bus Rider

Email Address
mydart@ridedart.com

Preferred Language
English

Last Login
09-19-2014, 4:07pm

[My Profile] [Logout]

[User Messages (3)]

Other Options

Twitter Feed

Edit Display Stops

Saved Bus Stops:

Name	Location	Action
Home	11TH ST / ASHWORTH RD, WDM	Delete
Work	13TH ST / FOREST AVE, DSM	Delete

Add New Bus Stop:

Stop:
345 - OFFICE PARK DR / #1001, WDM ▼

Description:

[Save]

Departures

Work	Sep 19
Stop # 379	4:23 p.m.

Route	Approx.
16 - DOUGLAS AVE	4:27p
16 - DOUGLAS AVE	4:43p

(s) denotes schedule time.

[Work ▼] [Edit]
Home
Work

Service Advisory

No service advisories at this