

# **Meeting Minutes**

# DES MOINES AREA REGIONAL TRANSIT AUTHORITY TRANSIT RIDERS ADVISORY COMMITTEE AUGUST 30, 2023 – NOON

**Hybrid Meeting** 

[The above TRAC Meeting was hybrid – in person at DART Central Station and virtual via Zoom. The Committee determined that it is convenient to offer this option to members of the Committee, staff and members of the public to accommodate for concerns related to the Covid-19 pandemic.]

# **TRAC Members Present:**

Todd Kilzer, Kaylynn Strain, Laurie Jones, David Campbell, Jeremy Guenther, James Hanold, Lee Jasinski, MaryAnn Ryan, Justin Bates

# **TRAC Members Absent:**

Brandon Paulsen

#### **DART Staff Present:**

Catlin Curry, Luis Montoya, Brandon Smiley, Lewis Lowry, Jan Keeling, Erin Hockman, Sarah Welch, Sheri Kyras

# **ROLL CALL AND ESTABLISHMENT OF QUORUM**

The meeting was called to order by Catlin Curry at 12:01 p.m. Roll call was taken and a quorum was met.

#### A. APPROVAL OF MEETING MINUTES

May, June, and July minutes were approved. Motion was approved by Lee Jasinski and seconded by Kaylynn Strain.

# **B. PUBLIC COMMENT**

Heather Armstrong: DART needs to move to a new O & M Facility. Thank you for transit to the ISF.

Garland Armstrong: DART should use an automatic phone call alerting Paratransit / Bus Plus customers that their ride is arriving soon.

#### C. DISCUSSION ITEMS

# 1. Operation & Maintenance Facility Update (Luis)

Luis provided an update on the Operation and Maintenance Facility.

# 2. Bus Plus & Fixed Route Fare Policy Changes (Brandon)

Brandon discussed proposed Bus Plus and Fixed Route Fare policy changes to be implemented with Commission approval.

# D. OTHER BUSINESS

# 1. Iowa State Fair Recap (Brandon)

Brandon provided a recap of DART's service at the Iowa State Fair

# 2. Key Performance Indicators (Lewis)

Due to time constraints, Lewis was not able to present on this topic.

# **E. FUTURE AGENDA ITEMS**

Vice Chair position

# F. UPCOMING MEETINGS

- 1. DART Commission Noon Tuesday, September 5, 2023 Zoom / DCS
- 2. TRAC Noon Wednesday, September 27, 2023 Zoom / DCS

# G. ADJOURN

Catlin adjourned the meeting at 12:54. It was moved Todd Kilzer and seconded by Justin Bates. The motion carried unanimously.