



**DES MOINES AREA REGIONAL TRANSIT AUTHORITY
TRANSIT RIDERS ADVISORY COMMITTEE**

JANUARY 14, 2015 – NOON

DART Central Station, Multimodal Room
620 Cherry Street, Des Moines, Iowa

A. ROLL CALL AND ESTABLISHMENT OF QUORUM

B. APPROVAL OF NOVEMBER 12, 2014, MINUTES

C. DISCUSSION ITEMS

1. Introductions – all TRAC members
2. Customer service satisfaction survey – Ethan Standard
3. TRAC Goals for DART in 2015
4. Fare policy update – Jamie Schug

D. ACTION ITEMS

1. DART Fare Policy

E. OTHER BUSINESS

1. TRAC IDs

F. TRAC MEMBER COMMUNICATIONS

G. STAFF UPDATES

H. PUBLIC COMMENT

I. FUTURE AGENDA ITEMS

1. TRAC Goals adoption

J. UPCOMING MEETINGS

1. DART Commission – Noon Tuesday, February 3, 2015, DART Central Station
2. TRAC – Noon Wednesday, March 11, 2015, DART Central Station

K. ADJOURN

STAFF CONTACT INFORMATION

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