



Meeting Minutes

DES MOINES AREA REGIONAL TRANSIT AUTHORITY TRANSIT RIDERS ADVISORY COMMITTEE

JULY 12, 2017 – NOON

DART Central Station, Multimodal Room
620 Cherry Street, Des Moines, Iowa

TRAC Members Present:

Teresa Volcheck (Chair), Mark Hutchens (Vice Chair), Randy Henriksen, Denise Jones, Hayley Peterson

TRAC Members Absent:

Brenda Gill, Michele Meadors, Richard Sadler, Pilar Tromacek, Mary Walter, Brenda Gill, Emmanuel Smith, Pam Goehring, Randy Henricksen, Allen Root

TRAC Staff Present:

Alison Walding, Melissa Fuller, Carl Saxon, Amanda Wanke, Jamie Schug, Amber Dakan, Luke Lester, Keith Welch, Matt Johnson, Tim Sanderson, Erin Hockman

A. ROLL CALL AND ESTABLISHMENT OF QUORUM

The meeting was called to order by Teresa Volcheck at 12:00 PM.
Roll call was taken and a quorum was not met.

B. APPROVAL OF MAY 10, 2017 MINUTES

Could not approve minutes due to no quorum.

C. ACTION ITEMS

None.

D. DISCUSSION ITEMS

1. Farebox Update – Luke Lester

Luke Lester provided an update on the Farebox project. Trapeze will be here in July for an on-site visit to view our facility and buses. During this time discussion will be around the upgrade, timeline and next steps.

2. Fare Policy Update – Jamie Schug

Jamie Schug provided an update on the Fare Policy. At the time DART's fare policy was last approved, it was done in expectation of a smart card system. Given changes in technologies, DART is implementing mobile ticketing rather than smart cards, and the fare policy needs to be updated to reflect that. There will be public meetings in August, and the Commission will vote in September.

3. Mobile Ticketing Update – Erin Hockman

Erin Hockman provided an update on Mobile Ticketing. The pilot is set to begin in August and will be rolled out to approximately 75-100 unlimited access riders, including the TRAC committee. Test users will be given the option to buy the unlimited pass or individual trips. DART will reimburse users.

4. New Marketing Brochure – Erin Hockman

Erin Hockman shared with the committee the new marketing brochure that DART will start distributing.

5. Route Updates – Amanda Wanke

Amanda Wanke provided an update on the upcoming service changes. She shared about route changes being considered for fall 2017, including the extension of Route 17 to the Outlets of Des Moines and the extension of Route 5 north on Merle Hay Road to the Johnston Public Library. This change will provide all-day service along the corridor. If the change takes effect, the Route 91 would be discontinued, and riders from that route would be able to take the Route 5 to downtown.

6. Fiscal Update – Amber Dakan

Amber Dakan provided a high level fiscal update and the committee received a copy of the FY18 budget.

7. State Fair Update – Tim Sanderson

Tim Sanderson provided an update on the State Fair. The State Fair will take place Aug 10-20, 2017. There are no major changes this year. DART will be running the same route as last year. Park & Ride locations will remain at the 6th & Center Street, State Capitol and NE Polk High School.

E. OTHER BUSINESS

F. TRAC MEMBER COMMUNICATIONS

None mentioned

G. STAFF UPDATES

None mentioned

H. PUBLIC COMMENT

None.

I. FUTURE AGENDA ITEMS

None mentioned

J. UPCOMING MEETINGS

1. DART Commission – Noon Tuesday, August 1, 2017, DART Central Station
2. TRAC – Noon Wednesday, September 13, DART Central Station

K. ADJOURN