



## **AGENDA**

### **DES MOINES AREA REGIONAL TRANSIT AUTHORITY TRANSIT RIDERS ADVISORY COMMITTEE**

**MARCH 14, 2012 – NOON**

Greater Des Moines Partnership – 2<sup>nd</sup> Floor Conference Room  
700 Locust Street, Des Moines, Iowa

- A. ROLL CALL AND ESTABLISHMENT OF QUORUM
- B. APPROVAL OF JANUARY 11, 2012, MINUTES
- C. DISCUSSION ITEMS
  - 1. DART Central Station Update and Photos
  - 2. Public Feedback on 2012 Service Changes – Jim Tishim, Planning Director
  - 3. On Call and Paratransit Overview – Paratransit Director Chet Bor
  - 4. TRAC Goals Update – Gunnar Olson, Public Information Officer
- D. TRAC MEMBER COMMUNICATIONS
  - 1. West Des Moines On Call experience – Helen Boles
  - 2. Bus Stops – Kelly Henry
- E. PUBLIC COMMENT
- F. FUTURE AGENDA ITEMS
  - 1. Finalized 2012 Service Changes
  - 2. Customer-Satisfaction Survey
  - 3. RideShare Update
  - 4. Federal and State Transit Issues
- G. Next DART Commission Meeting: 5 p.m. Tuesday, March 27, 2012
- H. Next TRAC Meeting: Wednesday, May 9, 2012

### **STAFF CONTACT INFORMATION**

Gunnar Olson • 515-283-5008 • [golson@ridedart.com](mailto:golson@ridedart.com)